Direct Service Advocate

Position Description

Aurora volunteers commit to supporting victim/survivors of sexual violence and to preventing future sexual violence from occurring while working to dismantle systems of oppression.

Required Commitment:
- Completion of Aurora’s 40 hour certification training
- Participation in Aurora’s monthly volunteer meetings
- At least one full calendar year of service
  - This full year requirement may limit the following from volunteering:
    - Seniors
    - Early graduation
    - Study Abroad
- Serve on call after hours and on weekends
  - M–F 4:30pm to 8:00am & Sat/Sun 8:00am to 8:00am
- Strict adherence to client confidentiality
- Conducting oneself in a professional and ethical manner
  - Adherence to the mission of Aurora
  - Healthy personal boundaries
  - No intimate relationships with clients
  - Respecting clients choices and empowering survivors as an advocate
- Evidence of effort made towards personal healing if previously experienced sexual violence
  - Healing is a life-long journey, but vital to one’s ability to serve as an advocate to others

Expectations:
- Serve on call regularly, completing at least 2 shifts per month
  - Other direct service opportunities include:
    - Serving as an available advocate during an event
    - Representing Aurora at tabling events
    - Event planning or participation
- Call the staff member on call for help with questions or concerns
- Debrief with staff following all client interactions within 1 business day, preferably in person or via phone
- Provide thorough and professional helpline advocacy, information, referrals, and follow-through
- Respond to calls for medical advocacy at the 3 area hospitals
- Provide emotional support to a client while they report, if they choose to contact local law enforcement
- Following contact with a client, leave a voicemail and complete an online intake form

Aurora Will Provide to You:
- 40 Hour, state certification training
- Entrance interview
- Monthly volunteer meetings
- Semesterly review
- Debriefing after any client interactions
- Annual recognition celebration and potential awards
- Community of people committed to supporting and empowering you
- Leadership and career-building experiences
- Continuous education opportunities