

Direct Service Advocate

Position Description

Aurora volunteers commit to supporting victim/survivors of sexual violence and to preventing future sexual violence from occurring while working to dismantle systems of oppression.

Required Commitment:

- Completion of Aurora's 40 hour certification training
- Participation in Aurora's monthly volunteer meetings
- At least one full calendar year of service
 - This full year requirement may limit the following from volunteering:
 - Seniors
 - Early graduation
 - Study Abroad
- Serve on call after hours and on weekends
 - M–F 4:30pm to 8:00am & Sat/Sun 8:00am to 8:00am
- Strict adherence to client confidentiality
- Conducting oneself in a professional and ethical manner
 - Adherence to the mission of Aurora
 - Healthy personal boundaries
 - No intimate relationships with clients
 - Respecting clients choices and empowering survivors as an advocate
- Evidence of effort made towards personal healing if previously experienced sexual violence
 - Healing is a life-long journey, but vital to one's ability to serve as an advocate to others

Expectations:

- Serve on call regularly, completing at least 2 shifts per month
 - Other direct service opportunities include:
 - Serving as an available advocate during an event
 - Representing Aurora at tabling events
 - Event planning or participation
- Call the staff member on call for help with questions or concerns
- Debrief with staff following **all** client interactions within 1 business day, preferably in person or via phone
- Provide thorough and professional helpline advocacy, information, referrals, and follow-through
- Respond to calls for medical advocacy at the 3 area hospitals
- Provide emotional support to a client while they report, if they choose to contact local law enforcement
- Following contact with a client, leave a voicemail and complete an online intake form

Aurora Will Provide to You:

- 40 Hour, state certification training
- Entrance interview
- Monthly volunteer meetings
- Semesterly review
- Debriefing after any client interactions
- Annual recognition celebration and potential awards
- Community of people committed to supporting and empowering you
- Leadership and career-building experiences
- Continuous education opportunities

